

## Policy Owner Service

Updated 08-2019

Carrier	Customer Service Phone Number
Allianz Life & Annuity	800-950-5872
Allianz (LTC)	800-950-5872
American Equity Investment Life Ins. Co.	888-221-1234
American General	800-247-8837 Agent Policy Service (Life)
American General	800-888-2452 Policy Owner Contact Center (Life)
American General Annuities	888-438-6933 Agent Policy Service
American General SPIA	888-438-6933 Agent Policy Service
American General Annuities	800-242-4079 Policy Owner Contact Center
American General Variable Universal Life	800-251-3720 Agent Policy Service (VUL)
American General Variable Universal Life	800-340-2765 Policy Owner Contact Center (VUL)
American Mayflower (Genworth)	888-587-8511 Customer Service
American National Ins. Co.	800-899-6806 Customer Service (Life & Annuity)
American National Ins. Co. (NY)	866-490-3163 NY Customer Service (Life & Annuity)
Ameritas	800-745-1112
AVIVA (Athene)	800-866-9933
AVIVA Life & Annuity of NY (Athene NY)	800-926-7599
AXA Equitable	888-228-6690
AXA - MONY	800-487-6669
AXA – US Financial Life Ins. Co.	800-959-3894
Bankers Life	800-283-8011 (Life)   800-787-1431 (Annuity)
Banner Life (Legal & General)	800-638-8428
Brighthouse Financial (MetLife)	877-638-0411
Canada Life	888-252-1847
Cincinnati Life	800-783-4479
CNA	800-CNA-2000
CNA LTC	800-775-1541
Columbus Life	800-677-9595
Delaware Life Ins. Co. of NY	877-750-8683
Empire General (Protective)	800-866-9933
Equitable Life & Casualty	800-352-5150
EquiTrust Life Ins. Co.	866-598-3692
F & G Annuities & Life	888-513-8797
First Colony (Genworth)	888-436-9678
First Penn Pacific (LFG)	800-487-1485
Fidelity Security	800-648-8624
Foresters Financial	866-466-7166
Fort Dearborn (Dearborn National)	800-538-0379 (Non-NY)   888-851-9156 (NY)
General American (MetLife)	800-638-5433
Genworth Life	888-325-5433
Genworth NY	888-325-5433
Genworth Annuity	800-221-9501
Genworth LTC	800-456-7766

Gerber Life	800-704-2180
Global Atlantic (Accordia Policies)	800-262-6976
Global Atlantic (Aviva Policies)	800-800-9882
Guardian Life	888-482-7342
Guarantee Trust Life Ins. Co.	800-338-7452
Hartford Life	800-243-5433
ING USA (Voya)	877-882-5050 Life & Annuity
Illinois Mutual Life	800-437-7355
Integrity Life Ins. Co. (W&S)	800-325-8583
Jefferson Pilot (LFG)	800-487-1485
John Hancock LTC	800-377-7311
John Hancock Annuities	800-824-0335
John Hancock USA (Life)	800-505-9427
Kansas City Life	800-821-6164
Lincoln Benefit Life	844-768-6777
Lincoln Financial	800-487-1485
Manulife (John Hancock)	800-505-9427
Mass Mutual	800-272-2216
Mass Mutual (LTC)	888-505-8952
MedAmerica (LTC)	800-544-0327
MetLife	877-638-0411
MetLife Disability	800-929-1492
Midland National Life Ins. Co.	800-923-3223 (Life)   877-586-0244 (Annuities)
Minnesota Life/Securian	833-810-8265 (Life)   833-810-8266 (Annuities)
MONY	800-487-6669
Mutual of Omaha (Life)	800-775-6000
Mutual of Omaha LTC	800-775-1000
National Integrity Life Ins. Co.	800-433-1778
National Life Group	800-732-8939
National Western Life Ins. Co.	800-922-9422
Nationwide	888-767-7373
North American Life & Annuity	877-872-0757 (Life)   866-322-7066 (Annuities)
North American Life & Annuity	800-800-3656 Agent Line   866-322-7066 (Annuities)
New York Life (Advanced Markets Network)	866-695-3289 (Life)
New York Life	800-225-5695 General Customer Service
Ohio National Life	800-366-6654 (Life)   888-925-6446 (Annuities)
Old Line Life (AIG)	800-231-3655
One America (LTC)	800-275-5101
One America/State Life (Life)	800-275-5101
Pacific Life	800-800-7646
Pan American	877-569-3075
Penn Mutual	800-523-0650
Penn Treaty	800-362-0700
Phoenix Life (Nassau Re)	800-541-0171
Presidential Life (Athene)	800-926-7599
Principal Life & Principal National Life	800-654-4278
Protective Life & Annuity	800-866-9933
Prudential	833-888-6794

Reliastar/Reliastar Life of NY (Voya)	877-882-5050
SBLI	800-694-7254
Securian Financial	888-413-7860
Security Benefit Life	800-888-2461
Security Mutual Life	800-346-7171
Sun Life Financial	800-862-6266
Symetra	800-796-3872
Transamerica	800-852-4678
United of Omaha	800-775-6000
Union Central (Ameritas)	800-745-1112
UNUM	866-679-3054
US Financial Life Ins. Co. (AXA)	800-959-3894
US Life (AIG-NY)	877-686-7954
Voya	877-882-5050
West Coast Life (Protective)	800-866-9933
Western & Southern Life	877-367-9734
William Penn (Legal & General)	800-346-4773
Zurich	877-678-7534